

Improve Communication and Performance in the Work Environment

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Type: RFC Annual Status: Approved Cert. Number: 06173557

Version: 1.0 Certification Date: 5/23/2017 Expiration Date: 2/13/2022

Course Information Est. Class Size: 25 Course Hours: 8

Primary Population: Adult Corrections Officer, Field Probation, Juvenile Corrections, Officer Managers/Administrators, Supervisors

Agency Specific: No Delivery Method: ILT – Instructor Lead Training

Course Summary:

During this course we discuss the 4 Different Thinking and Learning Styles (quadrants) that you use while at work and home. Each person has certain thinking preferences, some strong, others intermediate. Those preferences can develop into power and influence over others. And without the awareness of those preferences, you may fall victim to blind spots when it comes to others ways of thinking. Applying The Functional Brain thinking (Whole Brain®) means being able to fully understand one's own preference or way of thinking and how you see other's. Once participants understand how and why others communicate and think differently this understanding will improve performance and communication in the work environment.

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Course will exceed the STC maximum tuition of \$12.50 an hour? No

Performance Objectives

- a. Identify the 4 quadrants of the brain and your preferences.
- b. Identify your thinking and learning preferences and their order of preference
- c. After identifying your learning and thinking preference you will be able to identify what situation you function best in when for performing a task.
- d. In given scenario participants will be able to identify their least preferred quadrant of the brain.
- e. Participants will be able to identify the preference of their coworkers. How they learn and think.